



CONVERSATION cafe

Accessible Information & Advice Services

Conversation Café supports Harrow residents who are disabled, unpaid carers, are pensioners or residents who have long term / ongoing health conditions

Code of Conduct for Participants and Visitors

- Follow Staff and Volunteer Guidance: Listen to and follow instructions given by Conversation Café staff and volunteers.
- Respect Venue Rules: Look after the space and follow the guidelines of the host venue.
- Respect Others: Treat everyone with kindness and allow space for all voices to be heard.
- Maintain a Safe Space: Behave calmly and avoid disruptions during the event.
- Protect Confidentiality: Do not share others' personal information or record conversations.
- Participate Constructively: Engage positively and ask for help respectfully when needed.
- Avoid Harmful Behaviour: Bullying, harassment, or any form of intimidation will not be tolerated.

Please note that Conversation Café maintains a zero-tolerance policy towards discrimination, abuse, bullying, and harassment. Any attendees found in breach of this policy will be asked to leave immediately.

www.harrow.gov.uk/conversationcafe

020 8901 2680 (option 4)

conversation.cafe@harrow.gov.uk



LONDON BOROUGH OF
HARROW