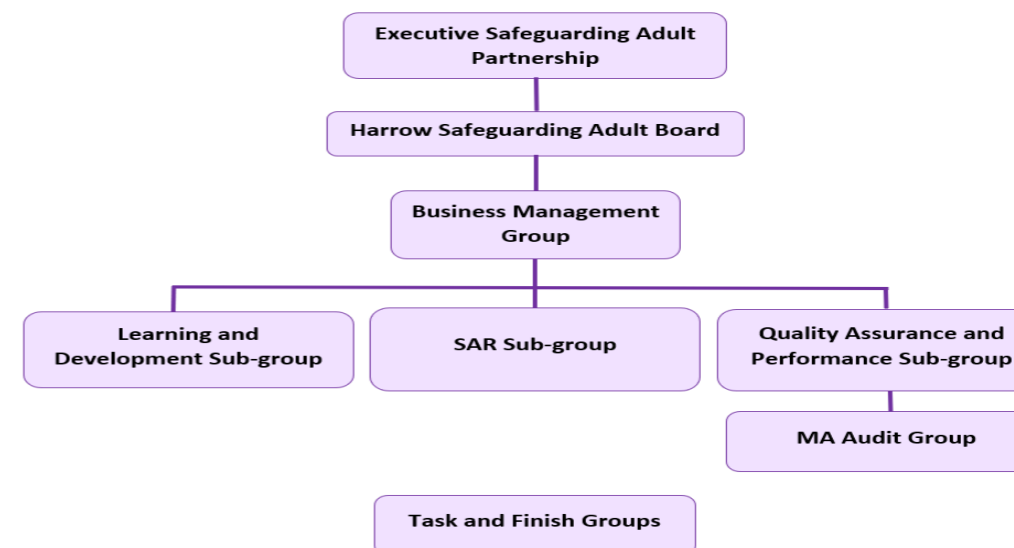


Harrow Safeguarding Adult Board (HSAB)

Strategic Plan 2024 – 2027



Our Structure:



Our Vision: Harrow is a place where all people are safe and free from harm and abuse. Safeguarding is everyone's business

HSAB has three core duties:

- Develop and publish a Strategic Plan setting out how objectives will be met and how member and partner agencies will contribute.
- Publish an Annual Report detailing how effective the work has been.
- Commission safeguarding adults reviews (SARs) for any cases which meet the criteria for these and ensure lessons are learned.

[Harrow's Safeguarding Adults Board \(HSAB\) – Staying safe – London Borough of Harrow](#)

The overarching purpose of the HSAB is to help safeguard adults with care and support needs. We do this by:

- Assuring ourselves that local safeguarding arrangements are in place as defined by the Care Act 2014 and statutory guidance.
- Assuring ourselves that safeguarding practice is person-centred and outcome-focused.
- Working collaboratively to prevent abuse and neglect where possible.
- Ensuring agencies and individuals give timely and proportionate responses when abuse or neglect have occurred.
- Assuring ourselves that safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

Strategic Priority 1

Prevention and Early Intervention

Partners will work in collaboration to ensure the prevention of abuse and neglect; taking action at the earliest opportunity to reduce the impact of harm

What We Will Do:

- 1.1 Ensure there are clear safeguarding pathways for support and guidance for practitioners
- 1.2 Review the SAR protocol; when carrying out SARs ensure we are professionally curious and challenging
- 1.3 Work in partnership to raise awareness of key areas of concern; identify and implement actions needed to ensure agencies know how to respond. Key areas include hoarding, self-neglect, domestic abuse, pressure ulcers and hate crime.
- 1.4 Ensure effective transitional safeguarding arrangements are in place
- 1.5 Raise awareness of contextual safeguarding and consider changes to practice
- 1.6 Seek assurance that services for people with a Learning Disabilities, Autism or Neurodiversity are effectively safeguarded
- 1.7 Seek assurance that IRIS is embedded and effectively delivered across Primary Care
- 1.8 All agencies and commissioned services to provide assurance that DV/A training and learning is in place
- 1.9 Participate in the development of Connect 2 to ensure it will work effectively for residents in Harrow

Strategic Priority 2

Assurance

Ensure safeguarding arrangements in Harrow are effective; that learning is embedded to ensure change and practice improvements

What We Will Do:

- 2.1 Develop, implement and monitor the impact of a Quality Assurance Framework to enable the Board to understand how effective safeguarding practice is
- 2.2 Develop and implement a Multi-agency Learning and Development Strategy. Priority to be given to learning from local SARs and the Mental Capacity Act; embed a learning culture in all sectors working in safeguarding
- 2.3 Seek assurance that carers are safeguarded effectively and involved in safeguarding procedures appropriately
- 2.4 Seek assurance that domestic violence services are effective and meeting the needs of Harrow residents
- 2.5 Metropolitan Police to provide assurance that adults with care and support needs are identified and supported effectively (Appropriate Adult Scheme or equivalent)
- 2.6 Ensure the learning from other local, London and national reviews are considered and acted upon
- 2.7 Explore the effectiveness of third-party involvement of section 42 responses and discriminatory abuse
- 2.8 Develop a multi-agency dashboard to help triangulate and focus the work of the Board; review data and intelligence to ensure protection is afforded to all residents with care and support needs and carers; ensure demographic change is considered
- 2.9 Seek assurance through audits that equality, diversity and inclusion is considered through practice
- 2.10 Seek assurance that changes to mental health services will not adversely impact on safeguarding adults at risk
- 2.11 Seek assurance that the implementation of Right Care Right Person is not having adverse impacts on people at risk

Strategic Priority 3

Engagement and Communication

Working together to raise awareness; ensure Making Safeguarding Personal is embedded and that the views and experience of the adults and risk and carers is acted upon to improve safeguarding service

What We Will Do:

- 3.1 Put in place mechanisms to hear and respond to the voice of adults at risk and carers about their experience of safeguarding and encourage involvement in the work of the Board
- 3.2 Seek lay member involvement in the work of HSAB
- 3.3 Ensuring that information sharing arrangements are robust and embedded
- 3.4 Ensure tools and resources are accessible for practitioners and the public
- 3.5 Seek assurance that the MASH arrangements are effective and partners understand how multi-agency working in Sheldon House contributes to keeping the people in Harrow safe
- 3.6 Develop a multi-agency awareness campaign for the launch of the service replacing Wise Works
- 3.7 Communicate and engage with all care providers (through established mechanisms) about safeguarding issues; involve care providers in the work of the Board
- 3.8 Promote the cultural changes needed to embed Making Safeguarding Personal
- 3.9 Develop and implement an Engagement and Communication Strategy (ensure this is co-produced); ensure the Board has the widest reach (eg faith groups, businesses)
- 3.10 Develop our co-production arrangements to enhance safeguarding work across the Borough

Strategic Priority 4

Working in Partnership

Work in partnership to strengthen our relationships, build trust and be confident to share learning.

What We Will Do:

- 4.1 Partners openly communicating their criteria for access, pathways, and escalation processes in relation to safeguarding
- 4.2 Partners to contribute and participate in our annual safeguarding conference
- 4.3 Partners to contribute to the development of training and learning opportunities. Take a Think Family approach where possible
- 4.4 Strengthen the partnership with key agencies to include care services, housing and voluntary services
- 4.5 Seek an update from the Suicide Prevention Group to understand the progress and outcomes of their work
- 4.6 Strengthen links with the Safer Harrow Partnership and Safeguarding Children Partnership – develop campaigns where concerns are aligned; identify and implement a joint work programme; ensure routine reporting arrangements are in place strengthening collaborations
- 4.7 Strengthen links with Health and Wellbeing Board
- 4.8 Seek assurance on the availability of local specialist domestic abuse perpetrator offer

By taking the actions above we will improve practice and outcomes for adults at risk of abuse and neglect and carers. Our Annual Action Plan sets out how we deliver what we have committed to do and the difference we are making.