

# How to help rough sleepers

If you witness or suspect that a rough sleeper is bedding down outside, you should:

- Contact StreetLink 24/7 via their app, website [www.streetlink.london](http://www.streetlink.london) or helpline 0300 500 0914
- Use Harrow's Rough Sleeper Outreach Referral webform at [www.harrow.gov.uk/wf\\_roughsleep](http://www.harrow.gov.uk/wf_roughsleep)  
If completed out of office hours it will be actioned on the next working day
- Contact Harrow's Homelessness Prevention & Solutions team on 020 8424 1093 Monday to Friday 9am to 5pm
- In an emergency dial 999, if the person is in immediate danger or needs urgent care.

Please give as much information as you can about the location of the person, their description, and what time you saw them.

And if the temperature falls below freezing – the Severe Weather Emergency Protocol (SWEP) is activated so that no one is left on the streets irrespective of immigration status.