

Harrow Building Control – Coronavirus Covid-19 Update December 2020

Christmas Season Hours:

The Council has decided to close on Thursday 24th December until Tuesday 29th December and on Friday 1st January. Therefore, there will be no Building Control Service on:

Thursday 24th December
Friday 25th December
Monday 28th December
Friday 1st January

There will be reduced staffing levels on 29th, 30th and 31st December.

Business as Usual - What we are doing:

In order to protect our staff and customers some of the team are still working remotely but with a normal service operating. Although new restrictions have been announced by the Government, the construction industry is still permitted to operate, and as a statutory service so are Building Control. We will continue to monitor the situation in accordance with Government advice.

Site inspections:

We are continuing to undertake all types of site inspection to meet the needs of our customers.

Please call 0208 736 6058 to arrange a site visit. Same day inspections can only be arranged by phone and before 9.30am the same day.

If all our officers are busy on the phone, it is essential you leave an answerphone message with name, contact number and site address – our messaging service is continuously monitored between 08.00-17.00 (Mon-Fri) so you will be contacted back by a member of the team.

In the unlikely event we are unable to attend site, photographic evidence may be accepted for minor elements. Surveyors will seek to advise the same day that the photographs are acceptable.

Please allow our surveyors to work safely by maintaining a 2 metre distance whilst on site.

Plan checks:

Our plan checking service is operating normally. Plans and details should be sent by email to bcontrol@harrow.gov.uk for our team to check.

Submitting applications:

Our online application site Submit-a-plan is still operating normally. You may also submit applications electronically at bcontrol@harrow.gov.uk. Unfortunately, we are not accepting paper applications in person, or payment by cheque. We are still accepting card payments. If you need to pay for an application or service please email bcontrol@harrow.gov.uk leaving your contact details, the application reference (if known) and the site address, and a member of the team will call you on a secure line.

Technical and pre-application advice:

We are still able to offer technical and pre-application advice. Please email bcontrol@harrow.gov.uk or call 0208 736 6058 and a surveyor will contact you. We may also be able to arrange conference calls for larger projects with sufficient notice.

Please note when requesting inspections that surveyors will follow social distancing and other Covid 19 guidelines. Contractors should be aware and be following guidelines in respect of working on site.

[Government Guidance for Outdoor Work](#)
[FMB Guidance for Building Work](#)



Harrow Building Control would like to wish you a healthy 2021

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