

## Harrow Safeguarding Adults Board (HSAB)



### Minutes of Meeting - Wednesday 11<sup>th</sup> December 2019

HSAB Members	Organisation	Present
Samuel Abdullahi (SA)	Trading Standards (Brent and Harrow)	✓
Christine Asare-Bosompem (CA-B)	Harrow (NHS) Clinical Commissioning Group	✓
Kate Aston (KA)	Central London Community Health Care NHS Trust	✓
Musfika Begum (MB)	CNWL (for Tanya Paxton)	✓
Cllr Simon Brown (Cllr B)	Elected Councillor (Portfolio Holder) - LBH	✓
Theo Baron (TB)	RNOH (for Julie-Ann Dowie/Paul Fish)	✓
Karen Connell (KC)	Housing (Harrow Council)	✓
Julie-Ann Dowie (J-AD)	Royal National Orthopaedic Hospital	X
Andrew Faulkner (AF)	Brent and Harrow Trading Standards	X
Paul Fish (PF)	Royal National Orthopaedic Hospital	X
Mark Gillham (MG)	Mind in Harrow	✓
Lawrence Gould (LG)	Harrow (NHS) CCG – GP representative	✓
Kevin McKenzie (KM)	London Fire Brigade	✓
Sue Herring (SH)	Age UK Harrow, Hillingdon and Barnet	X
Paul Hewitt (PH)	Children's Services (LBH)	✓

Amrika Gill (AG)	Westminster Drug Project (for Jaya Karia)	✓
Jaya Karia (JK)	Westminster Drug Project	X
Jonathan Kilworth (JK)	Business Intelligence (LBH)	✓
Barry Loader (BL)	Metropolitan Police	✓
Nigel Long (NL)	Harrow Association of Disability (HAD)	X
Coral McGookin (CMcG)	Harrow Safeguarding Children's Board (HSCB)	✓
Anne Mosley (AM)	Harrow Adult Social Services	✓
Cllr Chris Mote (Cllr M)	Elected Councillor (Shadow Portfolio Holder) – LBH	X
Marie Pate (MP)	Healthwatch Harrow	X
Tanya Paxton (TP)	CNWL	X
Deven Pillay (DP)	Harrow Mencap	✓
Chris Miller (CM)	Chair of the HSAB	✓
Angela Morris (AM)	DASS People Services (LBH)	✓
Anne Sinclair (AS) for Kate Aston	CLCH	X
Tina Smith (TS)	Age UK Harrow	X
Carol Ann Williams (CAW)	London North West Hospitals NHS Trust	✓
<b>Officers supporting the Board</b>		
Sue Spurlock (SS)	LBH - Safeguarding Adults and DoLS Service	✓
Seamus Doherty (SD)	LBH - Safeguarding Adults and DoLS Service	✓
Ros Tailor	Minute Taker	✓

<p><b>1. Welcome/Introductions/Apologies</b></p> <p>Chris Miller opened his second HSAB meeting as Chair and welcomed the members. There were apologies from Holly Ashforth (CLCH); Nigel Long (HAD); and Paul Hewitt would be late.</p> <p>Sue Spurlock informed the Board that two recent HSAB members - Sherin Hart and Gary Griffiths – had very sadly passed away in the last week.</p>	
<p><b>2. Minutes of Last Meeting and matters arising</b></p> <p><b>Minutes of 25<sup>th</sup> September 2019:</b> Chris Miller asked for any inaccuracies in the notes. Carol-Ann Williams was present at the September meeting.  <b>Action:</b> SS to show CA-W as present.</p> <p>Chris Miller confirmed that he had raised the mental health statistical data at the London SAB meeting.</p> <p>Seamus Doherty had discussed e-learning at the L&amp;D sub-group. Some boroughs do and others don't offer e-learning. It is time consuming to set up, so does the HSAB see it as a priority for action?</p> <p><b>Item 3/page 3:</b> Mark Gilham asked for an update on the Appropriate Adult Scheme. <b>Action:</b> Seamus to ask Kim Chilvers for the latest position.</p> <p><b>Performance item 4.1:</b> Sue Spurlock had discussed with the SAQs Team which gave confirmation that they do discuss safeguarding with Domiciliary Care Agencies during monitoring visits.</p> <p><b>Page 6/Item 10: crimes against older people report</b>  Seamus confirmed that he and Barry had met.  Chris Miller stated that he had attended a London SAB meeting where the MPS rep confirmed that there was a formal Met Police response to the report with an action plan, but that it had not yet been shared with partners.  <b>Action:</b> CM to pass to BH the details of the MPS rep to see whether the action plan could be shared with the HSAB.</p>	<p><b>SS</b></p> <p><b>SD</b></p> <p><b>CM</b></p>
<p><b>3. Performance</b></p> <p><b>3.1 Performance Quarter 2 - 2019/2020</b></p> <p>Sue Spurlock circulated a short exception report, showing another rise in the number of older people experiencing abuse or neglect. The increase in neglect cases was mostly in the council's data rather than for mental health clients where physical abuse and emotional abuse remain the highest numbers.</p>	

However self neglect numbers for both the Council and CNWL have reduced with only 5 cases to date this year.

At the mid year point, only 39 cases have resulted in police action/criminal prosecution which projected forward would at year end mean 78 cases - another reduction on previous years (86 cases last year).

The fact that overall figures have dropped significantly was discussed and it was agreed that more raising of awareness with the general public by all HSAB member agencies would be beneficial.

All

### **3.2 National Comparator Data**

Jonathan Kilworth gave a presentation of the NHS Digital safeguarding adults' data for 2018/2019. England-wide there has been a massive increase in abuse cases, but Harrow is showing a gentle decline. Examples from the presentation included - much less organisational abuse in LBH than the UK average, but a bigger proportion of domestic abuse. Board members commented that it would be positive to think this was because Harrow had given a high priority to raising awareness of domestic abuse in recent months.

It was agreed that (alongside local data) this type of comparator information would be useful for the HSAB in planning its work priorities.

### **3.3 Using Partner Data to Improve Safeguarding Outcomes for Older and Vulnerable People**

Paper presented by Chris Miller which included the impact of crime on the health needs of older victims. Elderly and vulnerable victims of certain crimes suffer health and social care consequences that are more severe than those suffered by younger and less frail victims. Therefore, the proposal is to analyse a wide range of HSAB partner data to better understand the prevalence of victimisation, its consequences and to ensure a better approach to preventing repeat incidents. Also, the aim will be to intervene more swiftly and appropriately to ensure that the negative consequences of crime are forestalled by good interventions and offers of help.

There was a lengthy discussion about each of the member agencies data collection and how useful it would be to collate and use it for planning purposes. CM concluded that there was support in general and that the initial focus would be on community safety which was a priority for many of the HSAB agencies e.g. Housing; Fire Service; Police and a common issue raised by "experts by experience".

<p>After the discussion, the following points were agreed:</p> <ul style="list-style-type: none"> <li>• to note the proposals in this report</li> <li>• to offer support to the direction proposed</li> <li>• to offer suggestions as to how the aspiration might best be achieved to provide practical input to ensure that it can make progress</li> </ul>	
<p><b>4. Joint HSAB/HSCB Conference 2020 - update</b></p> <p>Coral confirmed that the date for the 2020 joint conference is Friday 31<sup>st</sup> January 2020, at the Harrow Arts Centre. The topic is: “Mental Health, prevention of suicide and self-harm”. There is a good range of keynote speakers and the workshops will suit attendees from both adults and children’s services across all sectors.</p>	
<p><b>5. Learning Disability Mortality Review (LeDeR) update</b></p> <p>Christine Asare-Bosompem presented her paper which had been previously circulated and a full discussion followed. DP was of the strong view that people with a learning disability have poorer care and that not enough has been done to address the findings of LeDeR and similar reports over the last 10 years.</p> <p>One key issue locally is that reviewers have been trained but are not being freed up by their line manager to carry out a review.</p> <p>It was noted that people with a learning disability should be having an annual health check from their GP.</p> <p><b>Action:</b> Numbers of annual health checks for people with a learning disability registered with GPs to be presented at the March HSAB meeting</p> <p><b>Action:</b> CA-B to circulate the local action plan attached to the LeDeR report which can be discussed at the March HSAB meeting</p>	<p><b>CA-B</b></p> <p><b>CA-B</b></p>
<p><b>6. HSCB Annual Report 2018 - 2019</b></p> <p>Coral confirmed that the report is available on the website, in the same format as last year.</p> <p><a href="http://www.harrowscb.co.uk/wp-content/uploads/2019/09/HSCB-Annual-Report-2018-19.pdf">http://www.harrowscb.co.uk/wp-content/uploads/2019/09/HSCB-Annual-Report-2018-19.pdf</a></p> <p>The report aims to be more accessible. There is a developing focus on contextual safeguarding.</p>	

<p>There are some agreed common priorities with the HSAB. Sections of the annual report stand alone which may be useful to different organisations.</p> <p>There was a question about the lack of information about Special Needs Schools. Coral replied that the HSCB has tried to narrow the issues it is working on to the specific issues which come to it from serious case reviews and audits undertaken. But that if the HSAB members had an area of concern, please raise it. Regarding advocacy for children, it has been agreed as an area for development, particularly in Child Protection conferences and Looked After children, to get their voice across.</p>	
<p><b>7. Liberty Protection Safeguards update</b></p> <p>Presentation delivered with slides (attached for reference).</p> <p>There is an LPS conference set up at the Harrow Civic Centre for January 13<sup>th</sup> 2020 run by Edge Training. Staff can attend from homes, hospitals, 3<sup>rd</sup> sector, so please ask relevant staff to apply for the remaining places.</p>	<b>All</b>
<p><b>8. Safeguarding Adults Review (SAR) – feedback from case review sub-group</b></p> <p>Sue Spurlock provided a summary of the case. The joint HSCB HSAB case review sub-group considered this case on 28<sup>th</sup> November and is recommending to the HSAB that the criteria for a SAR are met.</p> <p>It was noted that there was also an interest for the HSCB in this case.</p> <p>MG raised the issue of the funding for the hoarding project which was due to run out next April. Hoarding is a feature of this case. KC explained that work is underway to try and secure further funds going forward as the benefit of the project is recognised.</p> <p>The HSAB agreed that a SAR should take place for this case.</p>	
<p><b>9. Issues to/from the Harrow Safeguarding Strategic Partnership (HSSP)</b></p> <p>CM informed the HSAB that the most recent HSSP meeting was two weeks ago and he referred to the brief paper he had circulated with the agenda. A number of issues had been discussed at the meeting about safeguarding across both the children’s and adults’ domains. In particular, a number of cases with serious safeguarding implications were highlighted and the senior partners were keen to ensure that whole system lessons should, where possible, be drawn from the various reviews and lessons learning events that will ensue from these incidents.</p>	

<p>Other issues that were covered were:</p> <ul style="list-style-type: none"> <li>• funding of HSAB and HSCB arrangements across the partnership</li> <li>• the use of lay members in local safeguarding arrangements</li> <li>• the development of a set of data, contributed to by all partners, which give a rich picture of safeguarding issues and services</li> <li>• the need to develop a set of priorities for 2020</li> <li>• the development of representation for schools and colleges at a strategic level</li> <li>• various Provider concerns</li> <li>• the funding and expectations of the CCG in relation to named GPs for safeguarding</li> <li>• the challenge that various partner colleagues have in gaining access to the homes of those who may be in need of care and support but who are reluctant to allow entry to those who need to make an assessment. <b><i>This issue is to be an HHSP agenda item in January</i></b></li> <li>• modern slavery, trafficking and extremism</li> </ul>	<p><b>CM to ensure</b></p>
<p><b>10. Feedback from the HSCB</b></p> <p>Coral informed the HSAB that the HSCB is currently running a Learned Lessons review related to indecent images. Also currently doing an audit related to the learning from a serious case review in Lewisham where a child was placed in a risky situation and suffered harm. Mother had a degree of learning difficulties which was never explored. Panel will be held in January. It would appear that people may not have worked closely enough with Adult Services.</p>	
<p><b>11. Updates from Member Organisations</b></p> <p><b>Harrow Children’s Services:</b> Paul Hewitt outlined that there had been a peer review on transition which had gone well. Lots of transferable learning for all agencies. By the time of the next HSAB in March 2020 Children’s Services will have gone through the latest Ofsted inspection as there is a meeting with them on 2<sup>nd</sup> January, with a visit six weeks later.</p> <p><b>WDP:</b> currently going through the process of looking at safeguarding policies.</p> <p><b>Trading Standards:</b> the Brent and Harrow Trading Standards Team has convicted a gang of roofing fraudsters who targeted two elderly Harrow residents in 2017 for their life savings. The case has resulted in their largest ever prison sentence. More information at the following link:</p> <p><a href="https://www.harrow.gov.uk/news/article/10750/roofless-fraudsters-who-fleeced-pensioners-out-of-750k-jailed-for-18-years-">https://www.harrow.gov.uk/news/article/10750/roofless-fraudsters-who-fleeced-pensioners-out-of-750k-jailed-for-18-years-</a></p>	

**Police:** Barry's pledge was to ensure that less experienced detectives develop more confidence in doing investigations alongside the safeguarding process. The Police will be working with Seamus on a session to help deliver this pledge.

**Learning Disability Services:** Formal launch of the new joint service on 16<sup>th</sup> January 2020, in the Members' Lounge at the Civic Centre.

**Mind in Harrow:** some Harrow Mind activists wrote to Northwick Park about changes in funding. It was very positive.

**12. Meera House Nursing Home (MHNH)**

Meera House is a specialist care home for people of Asian origin (mostly of the Hindu faith) in Stag Lane, Kingsbury – physically located in the London Borough of Brent. A couple of weeks ago five ex staff from MHNH were convicted at Harrow Crown Court having been filmed covertly at the home being rough when handling a resident, subjecting her to verbal abuse, threatening and hitting her and dripping boiling hot water on her in March 2018. The family had hidden the camera in her bedroom after she had spoken of abuse (initially put down to her dementia) and then subsequently her health/mental state having deteriorated very quickly. Three workers were jailed with the other 2 receiving community service. Police had led on the enquiry, investigation and prosecution.

All families with relatives in the home have been spoken with and the majority are happy with the care. However another family came forward after seeing the television coverage; their mother was in the same unit and they believe there was a similar situation for her. The case is now open to the safeguarding team.

There was a discussion about the fact that despite CQC inspections, quality monitoring visits; DOLS assessments and family visits that this abuse had happened. CM noted that it is left to families to install cameras to pick up this type of abuse. DP commented on the importance of good leadership at care homes.

**13. AOB (urgent items only)**

None