



# Housing Advice

Help for anyone who rents  
privately and is struggling  
to pay rent or a mortgage,  
or having landlord problems

## Problems paying your rent?

Are you getting all the benefits you're entitled to? Have you applied for Housing Benefit or Universal Credit?

Is there a gap between what you receive in benefits for rent and the amount you have to pay your landlord? Have you ended up with arrears or are facing homelessness?

Help is available.

**Email**  
housing.advice@harrow.gov.uk

**Call**  
020 8424 1093  
and choose option 1

## Problems paying your mortgage?

Are you struggling to pay your mortgage, maybe because you're out of work? Please contact us immediately.

Help is available.

**Email**  
housing.advice@harrow.gov.uk

**Call**  
020 8424 1093  
and choose option 1

## Problems getting work?

The Council's Xcite team can help you get a job and improve your skills.

They give help and advice and access to training or apprenticeships - all for free!

**Email**  
xcite@harrow.gov.uk

**Call**  
020 8420 9313

**Money worries?**



**Money Advice Service**  
[www.moneyadvice.org.uk](http://www.moneyadvice.org.uk)

**Stepchange Debt Charity**  
[www.stepchange.org](http://www.stepchange.org)

## Problems getting repairs done?

Have you already reported the repairs to your landlord?

Have you allowed access to your property for the repairs to be done? We can help - please contact us.

We can help with installing disability aids and adaptations for the family. You may be eligible for a grant.

### Email

housing.advice  
@harrow.gov.uk

### Call

020 8424 1093  
and choose option 1

## Who is this leaflet for?

Contact us if you are:

- having problems paying your rent
- struggling to pay your mortgage,
- having problems with your landlord or
- having issues getting your landlord to carry out repairs.

