

privately and is struggling to pay rent or a mortgage, or having landlord problems



# Problems paying your rent?

Are you getting all the benefits you're entitled to?
Have you applied for
Housing Benefit or Universal
Credit?

Is there a gap between what you receive in benefits for rent and the amount you have to pay your landlord? Have you ended up with arrears or are facing homelessness?

Help is available.

#### Webform

www.harrow.gov.uk/wf\_housingadvice

Call

020 8424 1093 (option 1)

# Problems paying your mortgage?

Are you struggling to pay your mortgage, maybe because you're out of work? Please contact us immediately.

Help is available.

### Webform

www.harrow.gov.uk/wf\_housingadvice

### Call

020 8424 1093 (option 1)

# Problems getting work?

The Council's Xcite team can help you get a job and improve your skills.

They give help and advice and access to training or apprenticeships - all for free!

#### **Email**

xcite@harrow.gov.uk



Free advice you can trust www.moneyhelper.org.uk

StepChange Debt Charity www.stepchange.org



# Problems getting repairs done?

Have you already reported the repairs to your landlord?

Have you allowed access to your property for the repairs to be done? We can help - please contact us.

We can help with installing disability aids and adaptations. You may be eligible for a grant.

Report an issue with private accommodation to Environmental Health.

#### **Email**

housing.advice@harrow.gov.uk

### Call

020 8424 1093 (option 1)

#### Webform

www.harrow.gov.uk/privaterent

## Who is this leaflet for?

### Contact us if you are:

- having problems paying your rent
- struggling to pay your mortgage,
- having problems with your landlord or
- having issues getting your landlord to carry out repairs.

For Aids and Adaptations for adults or children call

020 8901 2680

