

Harrow Library Service update

In line with Government advice on social distancing Harrow library buildings remain closed for the time being. We have extended due dates for all items on loan and are providing more services online and via our social media pages.

Information for library members regarding loans, reservations and joining online

We are sorry for this interruption in services and we are doing our best to mitigate the impact this may have on you with the following measures:

- Telephone enquiries: Where possible we will aim to offer a telephone enquiry service during operating hours – 020 3714 7747
- A fines amnesty: there will be no charges for overdue items as from 19th March while library services are closed until normal services are resumed.
- Automatic renewals: return dates for all items on loan have been extended until the 1st July 2020.
- Membership: any library memberships that are about to expire have been automatically extended until the 30th June
- 24 hour telephone renewal line: 0333 370 4700
- All reservations for library items received in libraries prior to closure will be kept until libraries re-open and collection notifications will be re-sent as a reminder.

New members

If you are not already a library member you can join online at:

<https://www.harrow.gov.uk/libraries/join-library>

You will be given a temporary membership number which will allow immediate access to eMedia and online resource sites. Please make sure you make a note of the temporary membership number given. It will be in the format of UNREG123456789. When asked to enter your membership number for access to any online resource please enter exactly as given, with no spaces. Once libraries re-open we will be able to transfer this to a full membership.

Although our library buildings are closed we are still offering library services online.

eMedia

We have thousands of eBooks and eAudiobooks, digital newspapers, magazines and comics.

<https://www.harrow.gov.uk/libraries/digital-newspapers-magazines-ebooks>

Online resources

There are a wide range of online resources available to all library members including general interest and research sites and children's resources.

<https://www.harrow.gov.uk/libraries/online-resources-learning>

Ancestry

Now may be the perfect time to start researching your family history. While normally only available from a library PC, access has been temporarily extended to allow library members remote access from home while libraries are closed, courtesy of Proquest and their partner Ancestry. You will need your library membership number and PIN to log in.

https://llc.ent.sirsidynix.net.uk/client/en_US/ancestry/?rm=HARROW+COUNCIL0%7C%7C%7C1%7C%7C%7C1%7C%7C%7Ctrue

Useful resources while social distancing is in place

We have put together a range of online resources which you can use to entertain yourself or your family while libraries are closed. Updated on a weekly basis you will find information on homework help for children, culture and activities, health and wellbeing as well as recommended reads and information on how to access our eBooks.

<https://www.harrow.gov.uk/libraries/harrow-libraries-useful-resources-library-closures>

Social media

Follow Harrow Libraries social media accounts. We are offering a range of library services online. Keep up to date with library news, watch a storytelling session or craft activity, join in with our LEGO club.

Coming soon – we are in the process of setting up a virtual book club. Follow our Twitter and Facebook accounts for more information:

Twitter

<https://twitter.com/HarrowLibs>

Facebook

<https://www.facebook.com/HarrowLib>

Pinterest

<https://www.pinterest.co.uk/harrowlibraries>

Entertainment

IndieFlix

While we are being asked to stay at home if you have worked your way through your favourite box sets and are looking for something different try IndieFlix. It is a free streaming movie service for library members from RB Digital.

With a range of classic tv, award winning films and box office hits there is something for everyone.

Choose from drama, comedy, horror, sci-fi and fantasy, action & adventure, classics, musicals, arts, sport documentaries and more.

<https://llc.rbdigitalglobal.com/service-details/entertainment/indieflix>

Qello music

If you are a music lover try Qello – the world’s largest collection of music concerts and documentaries.

<https://llc.rbdigitalglobal.com/service-details/entertainment/qello>

Learn new skills

Explore The Great Courses

The Great Courses Library Collection is the leading global media brand for lifelong learning and personal enrichment, with hundreds of courses spanning thousands of in-depth video lectures on subjects like Science, Health & Wellness, and much more.

<https://llc.rbdigitalglobal.com/service/browse/greatcourses>

You can keep up to date via our website www.harrow.gov.uk/libraries or by social media:

Twitter: @HarrowLibs <https://twitter.com/HarrowLibs>

Facebook: Harrow Libraries <https://www.facebook.com/HarrowLib>