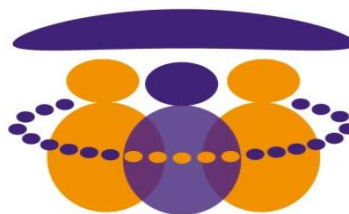


Harrow Safeguarding Adults Board (HSAB)



Minutes of Meeting - Wednesday 22nd March 2017

HSAB Members	Organisation	In attendance?
Florence Acquah (FA)	London North West Hospitals NHS Trust	✓
Samuel Abdullahi (SA)	Trading Standards (Brent and Harrow)	X
Christine Asare-Bosompem (CA-B)	Harrow (NHS) Clinical Commissioning Group	X
Cllr Simon Brown (Cllr B)	Elected Councillor (Portfolio Holder) – LBH	✓
Nicky Brownjohn (NB)	Harrow (NHS) Clinical Commissioning Group	X
Karen Connell (KC)	Housing (Harrow Council)	X
Sarah Crouch (SC)	Public Health	X
Jonathan Davies (JD)	London North West Hospitals NHS Trust	X
Julie-Ann Dowie (J-AD)	Royal National Orthopaedic Hospital	✓
Andrew Faulkner (AF)	Brent and Harrow Trading Standards	✓
Bernie Flaherty (BF)	HSAB Chair	✓
Mark Gillham (MG)	Mind in Harrow	✓
Lawrence Gould (LG)	Harrow (NHS) CCG – GP representative	✓
Garry Griffiths (GG)	Harrow (NHS) Clinical Commissioning Group (CCG)	X

Sarah Green (SG)	NHS England - London Region	✓
Sherin Hart (SH)	Care Home provider representative	X
Mina Kakaiya (MK)	Healthwatch Harrow	X
Ray Keating (RK)	Metropolitan Police – Harrow/HSAB Vice Chair	✓
Nigel Long (NL)	Harrow Association of Disability (HAD)	X
Jules Lloyd (JL)	LFB	X
Coral McGookin (CMcG)	Harrow Safeguarding Children’s Board (HSCB)	✓
Avani Modasia (AM)	Age UK Harrow	X
Cllr Chris Mote (Cllr M)	Elected Councillor (Shadow Portfolio Holder) – LBH	✓
Tanya Paxton (TP)	CNWL	✓
Deven Pillay (DP)	Harrow Mencap	✓
Visva Sathasivam (VS)	Adult Social Care, LBH	✓
Chris Spencer (CS)	Corporate Director People Services, LBH	X
Trish Stewart (TS)	Central London Community Health Care NHS Trust	✓
Claire Whittle (CW)	Westminster Drug Project (WDP)	X
Officers supporting the Board		
Sue Spurlock (SS)	LBH - Safeguarding Adults and DoLS Service	✓
Seamus Doherty (SD)	LBH - Safeguarding Adults and DoLS Service	✓

1. Welcome/Introductions/Apologies

BF welcomed all HSAB members - introductions and apologies were made.

2. Minutes of Last Meeting and Matters Arising (not covered on the agenda)

The minutes of the previous meeting held on 14th December 2016 were agreed.

Matters arising:

- Vulnerable people in custody – update from the task and finish group

MG updated the HSAB. A meeting was held in February with all parties invited and it was attended by Harrow Mencap; Mind in Harrow, SD and CNWL however unfortunately the Police rep was unable to be there. Some practical suggestions were proposed e.g. production of a local protocol for use of Appropriate Adults. Some questions were passed to the Police after the meeting and have received a response. RK gave background information – custody and detention facilities have been centralised and with that came the centralisation of 32 different processes for accessing Appropriate Adults. Even historically its been a difficult issue and there is no easy answer. The best solution would be for a local group of Appropriate Adults to be identified and trained for the Police to call upon.

BF agreed that the protocol was a positive place to start as something to discuss further with the local Police. DP stated that requests for Appropriate Adults are too regular for the voluntary sector to be able to respond any more. LG commented that the impact of delaying a vulnerable adult in custody could not be underestimated e.g. a risk of self-harm. BF reiterated her statement made at previous meetings that there are no rules about which statutory partner should fund this work. MG wanted data to be collected rather than planning being done on anecdotal evidence, but RK's view was that sampling would be needed and could tie up Police time. MG stated that LB Hillingdon dealt with 300 requests in a year and might be similar to Harrow. TP confirmed that CNWL doesn't collect data as to the number of requests they receive.

Action: SD and MG to discuss further with RK and update at the next HSAB meeting.

SD/MG/RK

<p>3. HSAB Development</p>	
<p>3.1 Arrangements for the HSAB annual review/business planning event on 30/6/2017</p> <p>SS introduced this item. Based on arrangements for these events over the preceding 6 years a suggested agenda for the 2017 day had been proposed:</p> <p>Chair: Independent facilitator (Dr Adi Cooper)</p> <p>This was discussed and the agenda and other arrangements were agreed. It was noted that Harrow Mencap and Mind in Harrow will organise the user input to the event.</p>	<p>MG/DP</p>
<p>4. Training and Workforce Development</p>	
<p>4.1 Learning from joint HSCB HSAB “whole family” case audits</p> <p>CMcG presented this item.</p> <p>There is a statutory requirement for the HSCB to carry out multi-agency case audits. On the most recent occasion this was carried out jointly with the HSAB and had a focus on domestic abuse. CMcG gave the main headlines from the report which will be available for the HSAB at its next meeting. HSAB members agreed that this was a very positive development.</p>	
<p>4.2 Feedback from the joint HSAB HSCB conference on 2/2/2017 – “domestic abuse, a journey through life”</p> <p>BF said that this had been a very integrated “think family” event with a varied programme that engaged everyone across adults and children’s agencies. It had been very well attended with participants staying right through to the end of the day which indicated how well it had been received. BF and the HSCB Chair would be meeting in the next few weeks to discuss what can be done jointly as a follow up to the event.</p> <p>CMcG confirmed that the immediate feedback from attendees had been very positive. In April there will be a follow up survey to evaluate how any learning has been embedded in practice. The event had been very positive for the HSCB and was another excellent example of effective joint work between the two safeguarding boards.</p>	
<p>5. Prevention & Community Involvement</p>	
<p>5.1 Working with schools – user led project</p> <p>Two “users by experience” attended for this item and gave a presentation about their meeting with 50 head teachers where agreement had been reached for some joint work on disability awareness with schoolchildren – an issue which users have raised with the Board at the last 2 annual review days.</p>	

<p>CMcG reassured the Board that if no Head Teacher had contacted either herself or SD in the next few weeks to take up the offer of user led awareness raising at their school, this would be followed up. The “users by experience” were thanked by the HSAB for their role in this project.</p>	<p>CMcG/SD</p>
<p>5.1 Best Practice Forum on Community Safety (update)</p> <p>The date has been changed to 15th June as a feature for World Elder Abuse Awareness Day 2017.</p> <p>Action: all Board members to note the new date and encourage staff attendance</p>	<p>All</p>
<p>6. Quality/Performance Review</p>	
<p>6.1 Performance report quarter 3 – 2016/2017 – with focus on domestic abuse</p> <p>SS introduced the reports which had been sent out with the agenda in advance. There was detailed discussion about the “deep dive” report on domestic abuse.</p> <p>TP had noted the figure on closures in mental health cases and had followed up with the Harrow CNWL safeguarding lead. TP would like the independent case audits to include CNWL cases next year.</p> <p>DP commented that there can be different cultural norms in respect of domestic abuse. SD responded that research now shows that domestic abuse is across all cultures and CMcG concurred and clarified that it seems that there may be variations by type of abuse across cultures.</p> <p>CMcG also confirmed that Housing submitted a recent report to the Domestic Abuse Forum.</p> <p>MG commented that some referrals from the voluntary sector might be wrongly categorised when received by Access Harrow or CNWL.</p> <p>The recommendations were agreed and will be taken forward by SD and SS in collaboration with HSAB member organisations. SD will ask the training organisation to raise the profile of domestic abuse in their courses.</p>	<p>SD</p>
<p>7. Policies and Procedures/Governance</p> <p>7.1 HSAB Strategic Plan 2017/2020 – next steps</p> <p>SS introduced this item and gave a brief update. It is intended that a final version is discussed and agreed at the annual review day in June, so any additions or amendments will need to be sent to SS by no later than the end of May 2017.</p> <p>Action: SS to send out another copy of the draft Strategic Plan to HSAB members.</p>	<p>All</p> <p>SS</p>

<p>7.2 Budget pressures and possible impact on safeguarding arrangements</p> <p>DP stated that local cuts were resulting in people disengaging from services. He queried whether there was a correlation with the safeguarding statistics presented earlier. BF replied that this issue had been discussed at a recent LGA/ADASS meeting which she attended. Regional and London groups will be set up to try and set a baseline and track impact over the next few years, although it was recognised that this will be very challenging to achieve.</p>	
<p>8. Partnership Working</p>	
<p>8.1 Feedback from the Harrow Safeguarding Children’s Board (standing item)</p> <p>CMcG reported that the main feedback is that the outcome of the Ofsted inspection of the HSCB arrangements was “requires improvement” which was disappointing. She thanked the HSAB’s member organisations that had participated in the inspection, as there had been enormous commitment from everyone involved.</p> <p>The HSCB will hold its business planning meeting next week which will include looking at the Ofsted recommendations.</p> <p>BF asked for any learning which could be transferable to the HSAB. CMcG replied that the Strategic Plan should be owned by all members and achievable to avoid “mission creep”, with Boards attempting to take on too much and risk losing focus on core business.</p> <p>Action: SS to bring a few key transferable learning points from the HSCB Ofsted inspection to the HSAB annual review day</p> <p>8.2 Updates from Member Organisations</p> <p>Harrow Mencap</p> <p>Three main points – that Harrow Mencap is increasing the number of safeguarding leads; that there is a need for staff to have training/support after hearing disclosures; and that there is to be a focused campaign on awareness raising</p> <p>CNWL</p> <p>The older adults CQC inspection outcome was “good”. They will revisit adult community services in April/May</p> <p>Harrow and Brent Trading Standards</p> <p>The work plan for the coming year is in development and includes rogue traders/door step crime and fraud/scams as a high priority in relation to vulnerable adults. A Bank/Police protocol re fraud/scams and cold calling/bogus builders has been developed</p>	<p>SS</p>

MIND in Harrow

MG thanked SD for agreeing to run a briefing session for Mind in Harrow next week about scams. He fed back that he and TP had met to discuss referrals into the SPA which had been productive

North West London Hospitals NHS Trust

FA highlighted some challenges with information sharing which she had discussed with SS in the context of Egress. She also outlined the Trusts priorities which included FGM

RNOH

JA-D outlined a few challenges. The external review report is now finished and will be made available to both the HSAB and HSCB

HSCB

See item 8.1 above.

Metropolitan Police

Two issues – the new Police and Crime Plan has safeguarding as a high priority; and the new Police Commissioner. Both are very positive, but the practical implications are still to be seen

CLCH

Good performance achieved on safeguarding training numbers. It is hoped to appoint a Band 7 lead nurse

HSAB Chair

BF stated that there will be a Peer Review or similar “deep dive” in November this year which would need to include Board arrangements. Therefore its important that all members are involved in developing and signed up to the Strategic Plan

9. AOB (urgent items only)

None



in partnership with:

