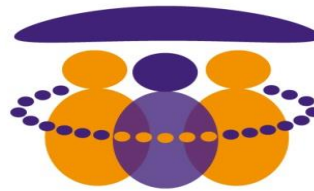


Harrow Safeguarding Adults Board (HSAB)



Minutes of Meeting - Wednesday 21st March 2018

HSAB Members	Organisation	Present?
Florence Acquah (FA)	London North West Hospitals NHS Trust	X
Samuel Abdullahi (SA)	Trading Standards (Brent and Harrow)	✓
Christine Asare-Bosompem (CA-B)	Harrow (NHS) Clinical Commissioning Group	X
Kate Aston (KA)	Central London Community Health Care NHS Trust	✓
Cllr Simon Brown (Cllr B)	Elected Councillor (Portfolio Holder) – LBH	✓
Sean Canavan (SCa)	LFB (for Jules Lloyd)	✓
Claire Clarke (CC)	Metropolitan Police – Harrow/HSAB Vice Chair	X
Simon Coningsby (SC)	CNWL (for Tanya Paxton)	✓
Karen Connell (KC)	Housing (Harrow Council)	X
Julie-Ann Dowie (J-AD)	Royal National Orthopaedic Hospital	X
Vanessa Duke (VD)	Westminster Drug Project (WDP)	✓
Andrew Faulkner (AF)	Brent and Harrow Trading Standards	X
Paul Fish (PF)	Royal National Orthopaedic Hospital	X
Mark Gillham (MG)	Mind in Harrow	✓
Lawrence Gould (LG)	Harrow (NHS) CCG – GP representative	✓
Garry Griffiths (GG)	Harrow (NHS) Clinical Commissioning Group (CCG)	✓
Sarah Green (SG)	NHS England – London Region	X

Dawn Hargadon (DH)	Metropolitan Police – Harrow/HSAB Vice Chair	X
Sherin Hart (SH)	Care Home provider representative	X
Paul Hewitt (PH)	Children’s Services (LBH)	X
Marie Pate (MP)	Healthwatch Harrow	X
Ray Keating (RK)	Harrow Police (Chair)	✓
Francis Kudjoe (FK)	RNOH (for Julie-Ann Dowie)	✓
Nigel Long (NL)	Harrow Association of Disability (HAD)	X
Coral McGookin (CMcG)	Harrow Safeguarding Children’s Board (HSCB)	X
Avani Modasia (AM)	Age UK Harrow	X
Chris Miles (CMiles)	London Ambulance Service	✓
Chris Miller (CMiller)	HSCB (for Coral McGookin)	✓
Cllr Chris Mote (Cllr M)	Elected Councillor (Shadow Portfolio Holder) – LBH	✓
Grace Nartey (GN)	LNWH NHS Trust (for Florence Acquah)	✓
Tanya Paxton (TP)	CNWL	X
Deven Pillay (DP)	Harrow Mencap	✓
Visva Sathasivam (VS)	Chair of the HSAB	X
In attendance		
Carlton Thomas (CT)	Housing – for item 3.1	✓
Alex Dewsnap (AD)	For item 2	✓
Officers supporting the Board		
Sue Spurlock (SS)	LBH - Safeguarding Adults and DoLS Service	✓
Seamus Doherty (SD)	LBH - Safeguarding Adults and DoLS Service	X

<p>1. Welcome/Introductions/Apologies</p> <p>RK welcomed all HSAB members - introductions and apologies were made. VS sent his apologies and through SS had thanked RK for acting as the Chair on this occasion.</p>	
<p>2. Minutes of Last Meeting and Matters Arising (not covered on the agenda)</p> <p>The minutes of the previous meeting held on 13th December 2017 were agreed.</p> <p>Matters arising:</p> <ul style="list-style-type: none"> <p>Violence, Vulnerability and Exploitation (VVE) Strategy</p> <p>Alex Dewsnapp (AD) attended for this item and outlined the reason for a VVE Strategy which had been prompted by a trend towards a rise in youth crime which although is low in volume, has high impact. For the HSAB it was important to note that vulnerable adults can be caught up in VVE as well. Data will be captured by the Council e.g. HSCB generated information, but there are multiple systems collecting data and therefore the partnership meets monthly to share information. AD confirmed that Harrow’s Prevent approach is incorporated in the wider Community Safety Strategy. AD welcomed any input from the HSAB agencies over the next 3 months in the run up to the strategy being presented to the Council’s Cabinet for agreement. It was agreed that it will be important going forward to continue a “think family” approach e.g. where parents may be vulnerable.</p> 	
<p>3. HSAB Development</p>	
<p>3.1 Hoarding</p> <p>Carlton Thomas (CT) from Housing attended for this item and outlined the project in Harrow which started in February 2017 and dealt with 114 cases last year. The aim is to reduce fire risk and find more interventions for people who hoard. CT has been out to various agencies to raise awareness of the project which can work with 20 users at a time assisting them to “declutter”. The research shows that there could be as many as 2 – 6% of households in the borough affected by hoarding behaviour. CT has also set up a peer support group at the Bridge which meets every 2 weeks and (for example) promotes “buddying” support for users and goal setting. The HSAB asked CT to liaise with VS about Project Infinity and to remember that children can be affected by hoarding in their family. Positive feedback was given to CT about the project which is unique to Harrow.</p>	

<p>3.2 Supporting development of the London Safeguarding Adults Board: to agree a progress report to be sent to ADASS at the end of March 2018</p> <p>The response to ADASS was agreed by the HSAB. Action: SS to submit by end March 2018</p>	<p>SS</p>
<p>3.3 HSAB Annual Review Day 2018 – to agree arrangements for the event, including user involvement</p> <p>The date for the 2018 HSAB annual review day has been confirmed. DP asked all agencies to make a commitment to attend. SC has found the setting of pledges by senior managers at the Board’s event very helpful in informing the agenda for safeguarding adults work over the year. Action: Harrow Mencap and Mind in Harrow agreed to collaborate to organise the user input to the day.</p>	<p>MG and DP</p>
<p>4. Training and Workforce Development</p>	
<p>4.1 Joint HSAB HSCB annual conference 2018 – feedback</p> <p>CMiller gave feedback about the conference. He was very impressed with the numbers who attended, the level of engagement and the quality of the speakers. There is a good model in Harrow of picking up cross cutting issues for the two safeguarding boards. The key issues from the conference which will be addressed over coming weeks are: MASH options; reflective supervision; older people/sexual abuse; and managing disclosure.</p> <p>Planning for the 2019 conference will start shortly and ideas for topics can be given to SD.</p>	<p>All</p>
<p>5. Prevention & Community Involvement</p>	
<p>5.1 Appropriate Adult scheme update”</p> <p>MG presented the current draft protocol and outlined why and how it had been developed. RK and other HSAB members welcomed the content, but the impact of the South Harrow custody suite closure was noted. CMiller informed the HSAB that MP in Camden is looking at this and other related issues in a pan London context given the Police changes, so this work can be factored in to the Harrow plans.</p> <p>Action: SS to discuss with VS about transferring the project from SD to someone with a commissioning brief to see if a cross borough approach could be investigated.</p>	<p>SS</p>

6. Quality/Performance Review

6.1 Performance report quarter 3 – 2017/2018

SS introduced the report which had been sent out with the agenda in advance. The current position remains broadly similar to last year, so the meeting agreed to focus on the two “deep dive reports”.

Audit of repeat referrals (LBH cases)

The HSAB had been concerned about the rising number of repeat referrals over recent months. It was agreed at the June 2017 annual review day that an audit should take place for both Council and CNWL cases to reassure Board members that concerns were being dealt with appropriately. SS tabled the report which looked at the analysis of Council (LBH) cases.

There were 62 cases of repeat referrals received by the LBH Safeguarding Adults Team between April and December 2017 and the report provided (anonymised) information in more detail about the 20 people where there were 3 or more concerns – about one third of the sample. SS outlined a few of the cases and any common themes. The learning/action points were:

With two exceptions it was reassuring to find that all the repeat referrals were not as a result of inaction or inappropriate action by the LBH SGA Team. There was also evidence of care management involvement in parallel to safeguarding enquiries which is appropriate given the complexity and risk with a number of the cases. Where 2 cases required escalation it was reassuring to find that the Team Manager immediately saw the need for enquiries and allocated accordingly.

The audit highlighted the need for ongoing support and training for staff in mental capacity assessments where risks are high due to unwise decision making. A best practice forum is being planned for summer 2018 with the key note speaker having carried out several recent SARs in cases where mental capacity assessments were challenging and also that legislation outside that commonly used in social care would have been appropriate e.g. through the Police, Housing or Environmental Health.

A number of audited cases needed progression to the Court of Protection – another area of training being given high priority for LBH staff.

Deep dive – financial abuse (CNWL)

SC presented his report which had been circulated with the agenda. The HSAB had asked for further analysis where the PACH in financial abuse cases were “unknown” to the victim. There were 56 cases of financial abuse of which 25 were by an unknown person. The key factors were: drugs; delusion; being conned; bullying; material occupation (“cuckooing”); and a crime anyone could experience (e.g. mugging in a public place).

<p>CNWL has agreed 3 main actions: information from the audit to be fed back to the community and inpatient services for information; CNWL to continue to work with WDP regarding those patients with dual diagnosis to educate and support those misusers and encourage engagement with drug and alcohol services; and CNWL to again raise concerns regarding the decommissioning of dual diagnosis workers by public health and the impact of this.</p> <p>WDP are aware that some users are the PACH whereas others are victims and they are very happy to work with CNWL. The Police and Trading Standards would also be keen to be involved in scam type cases even if only to build profiles for future reference.</p> <p>Action: SC to see whether there were any important differences in these cases by gender; ethnicity and age range which would lead to changes with the actions.</p>	<p>SC</p>
<p>6.2 Safeguarding Adults Review (Mendip House) commissioned by the Somerset SAB</p> <p>SS highlighted some of the similarities with the Winterbourne View case and asked that HSAB members reflect on any actions that might be needed by their agency.</p>	
<p>7. Policies and Procedures/Governance</p> <p>7.1 Metropolitan Police Information Sharing Agreement – update</p> <p>RK updated the Board that the information sharing agreement is being looked at again in light of the Police changes.</p> <p>7.2 Metropolitan Police changes - update</p> <p>RK explained the changes highlighting that the biggest challenge is the partnership arrangements in a tri-borough configuration. For safeguarding, the amalgamation of all the elements (e.g. child abuse and sexual offences) is positive.</p>	
<p>8. Partnership Working</p>	
<p>8.1 Feedback from the Harrow Safeguarding Children’s Board (standing item)</p> <p>The statutory framework for LSCBs is ending with more flexible arrangements post September 2019. The Harrow LSCB is discussing what will be the most effective local model in future.</p> <p>The Harrow LSCB has a 2 year business plan with VVE and early help as 2 of the key priorities.</p>	

8.2 Updates from Member Organisations

Harrow Mencap

Harrow Mencap supported family representatives to attend the recent Health and Wellbeing Board to ask for a Learning Disability Focus Group to be established to increase engagement with planning services – and this was agreed.

Metropolitan Police

See above re information sharing and Police changes.

Harrow CCG

Deputy Chief Operating Officer will hopefully be appointed today and will be the lead for adult safeguarding. There is a joint Brent/Harrow group looking at learning disability deaths with CA-B one of the leads and Seth Mills attending for the Council's Adult Services.

CNWL Mental Health NHS Trust

SC fed back that the CNWL independent audit of 19 cases open between January and March 2017 had taken place. The action plan has 3 main areas: improved recording; increased access to advocacy; and knowledge/skills of clinicians. MG asked for a copy of SC's flow charts when they are available so that the Mind in Harrow information services can be up to date.

SC

CLCH

CLCH is completing audits for MCA and pressure ulcer protocol. Outcomes will be reported Q1.

Westminster Drug Project (WDP)

The CQC inspection finished last week – report still awaited. There have been changes to the WDP contract volume so the dual diagnosis post and hospital liaison nurse will both finish. VD explained the Capital Card which allows users to accrue points every time they attend WDP for an appointment (as an incentive) – giving access to local partners: gym; cinema and City Lit college.

Trading Standards

SA explained the electrical fire awareness project with a focus on the elderly/vulnerable and is hoping that HSAB partners will engage with Trading Standards in this work over coming months.

Healthwatch Harrow

There will be a diabetes presentation at the next Healthwatch forum. Healthwatch would like to share intelligence with local partners.

9. AOB (urgent items only)

None



in partnership with:

