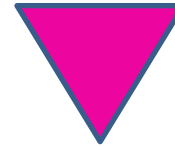


% of Re-referrals that are repeat within 12 months (Year to date)



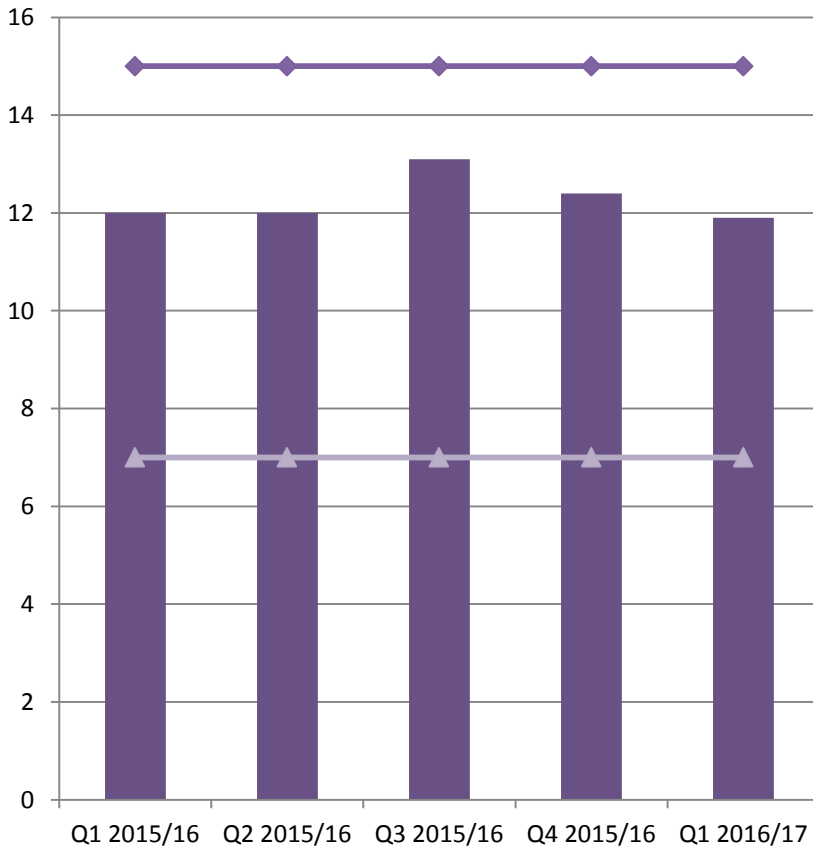
82

Repeats out of 721 referrals



11.9%

Repeat referrals have decreased since Q4. Our performance continues to be within our target range of 7-15%



- % ACTUAL
- ◆ % Higher TARGET range
- ▲ % Lower TARGET Range

	% ACTUAL
Q4 2014/15	12.2
Q1 2015/16	12
Q2	12
Q3	13.1
Q4	12.4
Q1 2016/17	11.6