

Community Directorate  
Venetia Reid-Baptiste  
Divisional Director,  
Commissioning & Commercial Services

Residents of Sherington Avenue

27<sup>th</sup> February 2018

Dear Residents of Sherington Avenue,

**Petition regarding Sherington Avenue footway surface**

I refer to the petition presented on behalf of the residents of Sherington Avenue, Hatch End to the Traffic & Road Safety Advisory Panel (TARSAP) on Tuesday 28<sup>th</sup> November 2017 and have been asked to respond on behalf of the Council.

Firstly please accept our apologies for the delay in responding to this petition.

I write to the residents of Sherington Avenue as no individual person has been identified as the lead petitioner. I do however note that two email addresses have been highlighted and will forward a copy to these addresses. In accordance with the council's policy, a copy of this response will also be added to [www.harrow.gov.uk](http://www.harrow.gov.uk) and another copy will be sent the ward councillors in Hatch End ward.

The views and concerns of residents are noted. However, in order to - as far as is practicable - produce a fair and unbiased programme of both footway and carriageway works, a robust scoring system that removes personal preferences and instead combines the results from structural surveys, is carried out by an externally appointed consultant on behalf of the Council with scores based on usage, the risk factor, corporate objectives and impact. The extent of the programme is limited by the available budget and is prioritised on the scores given to each road.

Consequently I regret that Sherington Avenue footways are not included within the current programme of works.

All footways and carriageways are inspected on a periodic basis between three and four times a year. As a result of these inspections localised repairs are implemented where a defect exceeds the Council's intervention levels and is considered to be a potential hazard to pedestrians or vehicle users.

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Unfortunately there is only a finite budget and I trust you will appreciate the need to target maintenance on a priority basis.

Yours sincerely,

Kyle Bradshaw

Community Engagement Officer

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