



Environment and Enterprise Directorate Corporate Director – Caroline Bruce

27<sup>th</sup> November 2013

Our ref:RJM/CCR13-0351

Your ref:

Dear Resident

Resident

## Petition regarding the footway in Hampden Road

I refer to the petition recently presented on behalf of the residents of Hampden Road and have been asked to respond on behalf of the Council. This response will be published on the Council's website and a copy sent to all those who signed the petition and to your ward Councillors.

The views and concerns of all residents are noted however in order, as far as possible, to produce a fair and unbiased borough wide resurfacing programmes based on priority, the Council developed and uses a scoring system designed to eliminate personal preferences. This system combines the results from structural surveys of each road, carried out by consultants on behalf of the Council, with scores based on the usage, the risk factor, corporate objectives and impact. The extent of the programme is limited by the available budget and is prioritised on the scores given to each road.

Consequently I regret that Hampden Road is not included in the current programmes for footway works.

However all footways in the borough are inspected on a periodic basis between three and four times a year. As a result of these inspections localised repairs are implemented where a defect exceeds the Council's intervention levels and is considered to be a potential hazard to pedestrians or vehicle users.

Unfortunately there is only a finite budget and I trust you will appreciate the need to target road maintenance on a priority basis.

Yours sincerely

Rodney Mason Senior Engineer Highways Maintenance

Tel: 020 8416 8116 Email: rodney.mason@harrow.gov.uk

c.c. Cllrs Chauhan, Ferrari and Greek