Ideas:
• Learn fingerspelling

• Ask CST to try on hearing aids. Think about the office/staff room noise and how this can impact on someone with hearing impairment

• Spend a few minutes imagining you are Deaf- think about the challenges

• Develop your awareness of colleagues with hearing impairment e.g. louder phone rings, gain their attention before talking, talk to them face to face, do not stand with your back to the window so your face is shadowed, think about background noise, speak clearly and do not cover your mouth to enable lip reading.